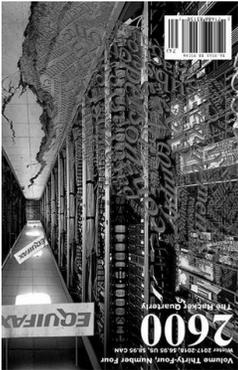


phone, it's app sent the message to your watch, so you didn't
modest cost, and when you received Text Messages on your
years ago. I wound up with a Pebble I picked up on eBay at a
back to work. I knew I needed to replace the watch I'd lost
management of the entire call center. So when I decided to go



Telephone call centers are very
time-centric. You need to go On
Break or to lunch exactly (or near
exactly) on time or you screw up the

A few months ago I went back to
work briefly in a telephone call cen-
ter. When I worked in that same
building 15 years before (for a differ-
ent company), I had a Timex Data-
bank watch that I could edit a file
with, and then download the Alarms
to the watch.

by The Cheshire Catalyst
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Don't you have a Smart Watch yet? It will make your e-mail security that much easier to deal with.

have to dig out the phone from your pocket, and could read the
message.

Well, as it turns out, in the *modern* era, you're not really
supposed to have a mobile phone with you in the call center,
yet you need Second Level Authentication when logging into
your *very* secure server. As it turns out, if I leave the phone in
my pocket, I can receive the text message with the second
level authentication code on my watch via BlueTooth, and
appear to be a Good Employee as well.

The thing is, I had just attended a Webinar where it turns out
that even with your home Yahoo Mail, or Gmail accounts, you
really should have 2nd Level Authentication turned on, so that
The Bad Guys cant get into your account, because they haven't
got your mobile phone to receive that second level of authent-
ication with. I'm the Catch-All e-mail recipient for some Do-
main Names I manage, and I've seen messages from Yahoo
saying an IP address in China tried and failed to be allowed
into the Yahoo Mail of someone's account, so the dangers are
real. Since I've got the Smart Watch to read off the characters I
need for a Second Level of authentication, it's not so bad to
turn that on with my Yahoo Mail, and have to enter an extra
string of characters when I bring up my laptop for my e-mail.

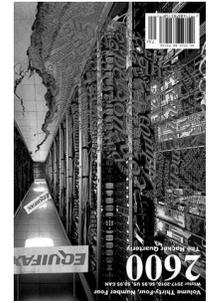
Since I often check my e-mail over W-Fi, I've gone the
Paranoia route one step better as well. When I bring up my
browser (I use either FireFox or Chrome, depending which

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account I'm accessing), I click on that Menu Icon (: in the
upper right hand corner, and click "New Private Win-
dow" (Chrome), or "New Incognito Window" (FireFox). This
means that I'm going to go "End To End" with SSL (Secure
Socket Layer) Encryption, so no one in the middle has a
chance of getting a look at my not really private e-mails, but
you don't want "THEM" to know what's private and what's not,
so OpSec (Operational Security) requires you to use encrypted
transmission as often as you can. Using the more private web
browser windows makes it as painless as it can be.

As we old 60's hippies used to say, "Just because you're
paranoid *doesn't* mean they're not out to get you." And that
white hair on top of my head isn't from age, so no wise cracks.
I live in Florida, so that means my hair is *sunbleached* (that's
my story, and I'm sticking to it).

=

Richard Cheshire has been writing as The Cheshire Catalyst
since the late 1970's in the TAP Newsletter, predating 2600
Magazine. That "sunbleached" business is pure Social Engi-
neering (a technical term that means "bullshit"). If he sounds
convincing though, its because he believes it.

ThisDoc: <http://CheshireCatalyst.Com/smartwatch.html>